

4637 O'Connor Court
Irving, TX 75062

January 21, 2002

Attorney General John Ashcroft
US Department of Justice
950 Pennsylvania Avenue, NW
Washington, DC 20530

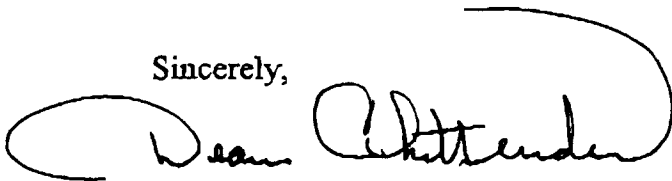
Dear Mr. Ashcroft:

The more I read about the Microsoft settlement, the more I get frustrated about its current status. The terms of this agreement are bold steps toward bringing our IT sector together, and should be supported in any way possible. These terms reflect three years of well thought out negotiations, and are truly in the best interest of all involved. Let us help to support this settlement by stopping any further actions against it.

Not only has Microsoft agreed to make changes in licensing and marketing, but has agreed to design future versions of Windows that will allow for easier installation of non-Microsoft software. Beyond this, Microsoft has agreed to disclose various interfaces that are internal to Windows operating system products. These concessions are steps toward a more unified IT sector, and definitely promote working together. By doing this, we allow our technology industry to hold its place in this highly competitive global market. Let us help to get this settlement moving so that we can get our economy back on track.

Let us not be the ones to put a stop to the same process that we initiated to begin with. Why fight this battle that has already been one. Let us stop any further actions against this agreement, and get back to business.

Sincerely,

A handwritten signature in black ink, appearing to read "Dean Chittenden", with a large, sweeping loop at the end.

Dean Chittenden